

Workforce System Update

This month's highlighted topic(s)

- The **Division of Unemployment Insurance (UI)** has implemented a new process called **TrueID** to expedite Identity Verification of UI claimants. The process has been live for several weeks. While most individuals can complete it on their own, staff can assist at the Elkton office if individuals do not have access to a tablet or smartphone or are having difficulty with the process. This process will allow individuals whose identity cannot be verified through other means to submit identity documents for automatic screening. Claimants can also receive assistance in the American Job Centers if they don't have access to a device or need assistance. Individuals who need to go through the TrueID process will be given an action item in BEACON and guided through how to proceed. <https://www.dllr.state.md.us/employment/ui-ajc-trueid.shtml>
- **Cecil College is offering a New Program:** Basic Electrical program. This program starts on February 26, 2024, at Elkton Station. This comprehensive course covers residential wiring, the National Electrical Code, electrical theory, tools, and systems, offering hands-on learning opportunities and the chance to earn your OSHA10 credential. Taught by industry experts in flexible evening classes. Email skills4u@cecil.edu to register.

Upcoming events

- **Virtual Job Fair:** February 15th, from 10:00 AM – 12-Noon; Register at www.SWNetwork.org/job-fair. Any questions leading up to the event, call 410-939-4240 or 410-996-0550.
- **In-Person JobQuest Seminar:** February 6th (9 – 11 AM), Susquehanna Workforce Center, Swan Creek – 410-996-0550; Register for Events at: <https://mwejobs.maryland.gov>
- **Virtual Résumé Seminar:** February 7th (1:30 – 3:30 PM), Susquehanna Workforce Center, Elkton, MD, Register for Events at: <https://mwejobs.maryland.gov> or call Havre de Grace, MD, 410-272-5400 or Elkton, MD, 410-996-0550.
- **HCAA Mobile Pantry Dates:** March and April 2024

Location	Date	Time
Aberdeen Library	Tuesday, March 5, 2024	10am-12pm
Edgewood Library	Tuesday, April 9, 2024	10am-12pm
Jarrettsville Library	Tuesday, March 19, 2024	12pm-2pm
Whiteford Library	Tuesday, April 16, 2024	12pm-2pm

Top 3 job openings *(Susquehanna Workforce Region - As of 01/2024)*

Ranking	Occupation in National Growth Industry	Job Openings
1	Registered Nurses	248
2	Computer Systems Engineers/Architects	197
3	Customer Service Representatives	150

Maryland Workforce Exchange

Staff changes/updates *(Susquehanna region staff updates)*

- **Attention: New staff members who serve the in school youth in Cecil and Harford counties.**

- **Harford County**

- › Robert Henderson-South Hampton Middle/CM Wright
- › Haidee Hynes-Havre de Grace Middle/High
- › Aaron Mason-Aberdeen Middle/High
- › Sabrina Schepers-Belair Middle/High
- › Ramona Tolbert-Magnolia Middle/Joppatown High
- › Rose Wooden-Edgewood Middle/High
- › Angie Yocum-Patterson Mill Middle/High

- **Cecil County**

- › Derrick Coursey-Middle School Career Coach
- › Karen Dawson-Perryville High School
- › Heather Dotson-Cecil County School of Tech
- › Courtney Douglas-North East High School
- › Destiny Johnson-Elkton High School
- › Nakiya Jordan-Bo Manor High School
- › Caryn McCardell-Rising Sun High School

Useful links

- **Maryland Apprenticeship Program** – This [Apprenticeship Locator](#) tool is designed to help you find apprenticeship opportunities near you.
- **National External Diploma Program (NEDP)** – The [NEDP](#) is self-paced and provides a unique way for adults to earn a high school diploma.